

Rule-enforcement & collection policies

Violations of the Covenants and Restrictions and/or the rules and regulations of The Woods community will be handled as follows:

1. Complaints from residents must be submitted to the office in writing; residents may also complete and submit a complaint affidavit. The identity of such residents will remain confidential. If possible, the property manager will verify that the violation exists.
2. A letter will be sent to the offending homeowner; the letter will detail the infraction, and will provide the opportunity to remedy the violation or to attend a hearing before the rules sub-committee to review the violation.
3. Homeowners who receive such a notification, and who wish to request a hearing before the rules committee must call or notify the management company in writing within fourteen (14) days of notification receipt. Chairman of the Safety, Security and Rules Committee will appoint three committee members to hold the hearing prior to the regularly scheduled meeting. The decision of the committee is final, and cannot be overturned by the Board of Directors. The decision should be provided to the homeowner, Board of Directors and Management Company.
4. The Woods regrets that it is not in a position to police violations of city animal-control ordinances. If you witness such violations (barking dogs, unleashed animals, etc.), please call Jacksonville Animal Control at 630-2489. You may obtain a city animal-control complaint affidavit from the Woods Office.

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